

Property Management Company Frequently Asked Questions (FAQs)

Q: Is Cornerstone Homes self-managed?

A: As of January 1, 2017, DSI Real Estate Group manages the day to day operations of the association.

Q: What date are my monthly condo payments due by?

A: Payments are due by the 15th of each month. ACH payments will be processed on the same date.

Q: What address should I send my monthly condo payment to if I am not enrolled in ACH?

A: All payments should be submitted to: DSI Real Estate Group
100 River Place Suite 1
Monona WW 53713

Q: Who do I contact for questions, concerns, complaints, etc.?

A: All correspondence should go directly to Shandar Hoagland at DSI Real Estate. Phone: 608-226-3060 or email: shoagland@dsirealestate.com.

Q: Where can I find current information about the association?

A: All information is currently housed on our own page on DSI's website
<http://www.dsirealestate.com/associations/ma-home/?id=1928>

Q: Is DSI's service team available to use for repairs/maintenance in my individual unit?

A: Yes, the service may be extended for your own use at a cost of \$49 per hour. This must be paid by the individual unit owner directly to DSI. You may contact DSI direct at 608-226-3060 to schedule.

Q: Does DSI offer 24 hour maintenance/repair service?

A: Yes, however the cost will increase to time and half (\$73.50 per hour) for any after hours or emergency request.

Q: Who do I contact for 24 hour maintenance/repair service?

A: Contact DSI @ 608-226-3060

Q: Who should I contact if the lift station alarms are activated?

A: Contact Monona Plumbing Direct @ 608-273-4556. The phone number will also be posted on our DSI webpage.