

Architectural Control Committee (ACC) FAQ'S

Q: What do the acronyms HOA, ACC and CCR mean?

A: _ HOA_H omeowner Association
 _ ACC - Architectural Control Committee
 CCR – Declaration of Protective Covenants, Conditions and Restrictions

Q: Who are my HOA and ACC contacts?

A: HOA - Shandar Hoagland: shoagland@dsirealestate.com
 ACC - Serena Pretti: acc@dsirealestate.com

Q: How do I contact the ACC?

A: Email acc@dsirealestate.com or you can call Serena at (608) 226-3073.

Q: Where can I find information about my neighborhood such as my CCR's?

A: Please visit our website of www.dsirealestate.com and follow these instructions:
 Hover over the "Condo & HOA" tab and select "Architectural Control (ACC)". Within
 the Maroon box, select "Neighborhoods & CCR's, scroll to find your neighborhood.
 If you are not able to access, please email us at acc@dsirealestate.com.

Q: Where can I find the budget or HOA dues for my neighborhood?

A: Budgets are posted to the Neighborhood Pages on the DSI Real Estate website. To find,
 click on "Condo & HOA, scroll down to find your neighborhood, and click "Documents"
 within the Maroon box. If unable to find, please contact DSI Real Estate at (608) 226-3060.

Q: What do I need to seek approval on from the ACC?

A: ACC approval is required for any structural changes. This list below includes commonly requested
 improvements, but is not intended to be all encompassing. Please contact the ACC if you have any
 questions about whether your improvement requires approval.

Addition to home	Front door/shutters/garage door color change	Satellite dish
Boulder wall	Hand rails on porch/along sidewalk	Screened porch
Deck	Patio	Solar panels
Egress window	Pergola	Sport court
Extension to driveway	Play structure	Inground Pool
Fence in yard	Privacy fence: hot tub/pool	Basketball Hoop

For more details on projects that require ACC approval and the different types of applications,
please feel welcome to visit the ACC webpage on the DSI Real Estate Group website:

<https://www.dsirealestate.com/condo-hoa/acc/>

Q: Where do I get the information to provide to the ACC with my application:

Please visit our website of www.dsirealestate.com and follow these instructions:

A: Hover over the "Condo & HOA" tab and select "Architectural Control." Click the Category
 on the right hand side of the page that matches your need or the grey application tile
 that matches your project!

FAQ
Neighborhoods & CCR's
Standard Application
Universal Application
Fencing Applications & Details

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How long does it take for the ACC to review requests?

The ACC has up to 30 days to review and respond to requests once all of the necessary information is received from the homeowner and the application package is complete. The ACC will strive to meet timelines, however, due to the number of requests we ask homeowners to allow 30 days for the ACC to review.

What does Standard Application mean?

DSI is constantly trying to improve the homeowner's experience. After reviewing our ACC application process and listening to feedback from you, we have found that some improvements could be made to the application process. The structures listed on the page below tend to follow the same set of guidelines for each improvement.

Building on this, we have set up an application that gives you the opportunity to be approved by simply agreeing to follow the required standards and notice given to homeowner as listed on the standard application. Of course if you find you need to vary from these standards, you will need to go through the full approval process.

Structures that fall under our Standard Approval Process:

Basketball Hoop	Garage Access Door	Satellite Dish
Compost Bin(s)	Generator	Screen/Storm Doors
Fire Pits	Hot Tub	Solar Panels
Flag Poles	Landscaping	Vegetable Garden
	Play Structures	

What does Universal Application mean?

This means your project will require additional materials and review from the ACC. These improvements involve structural changes such as, but not limited to, additions to the property, fences, sun-rooms, patios, decks, solar panels, pergolas, gazebos, egress windows, and in-ground pools.

Along with the Application, the ACC will also have you submit the following supporting materials:

1. Site Plan with improvement location marked
2. List of Materials and Colors that will be used
3. Architectural or Landscape Drawings and Pictures
4. Additional Exhibits as requested by the ACC

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Q: What documents do I need to submit to start the application process?

A:

Project	Universal or Standard ACC Application	Veridian Site Plan Marked	Veridian Home Plan Marked	Color of Stain or Paint	Fence Style Chosen	Drawing(s) or Pictures of Structure or Object	List of Materials Used	Color of Materials (Siding/ Trim, Stone, Boulders, pavers, etc.)
Addition to Home	X	X	X			X	X	X
Arbor	X	X				X		
Awning	X		X			X		
Boulder or Retaining walls	X	X				X	X	X
Color changes to: Front Door / Garage Door / Shutters / Siding	X					X	X	X
Deck	X	X		X		X	X	
Driveway Extension	X	X					X	X
Egress Window	X	X	X			X	X	
Fence in yard / Privacy Fence around Pool / Hot tub	X	X		X	X		X	X
Garage Additions	X	X				X	X	X
Hand rails on porch/along sidewalk	X					X	X	
Patio	X	X				X	X	
Pergola/Gazebo	X	X		X		X	X	X
Sunrooms/Screen Porch	X	X				X	X	X
Underground Pool / Requires fence	X	X		X	X	X	X	X

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Q: Where can I find a copy of the Veridian site plan for my property?

A: You would have received a copy of your site plan during the building process. If you do not have a copy of your site plan, please contact the ACC by email at acc@dsirealestate.com or leave a voice message at (608) 226-3073. In the case of Veridian neighborhoods built over 5 years ago, you may need to check with your municipality to obtain a copy of your site plan as we may not have those site plans available.

Q: What are fence styles that are allowed in my neighborhood?

A: Please visit our website of www.dsirealestate.com and follow these instructions:

Hover over the "Condo & HOA" tab and select "Architectural Control, in the Maroon box, click "Fencing Applications".

Find your neighborhood and click on the Acceptable Fence Style PDF.

Q: What is the maximum height for a fence?

A: Fence styles vary from 4 feet to 5 feet in height depending on the fence style selected and also of fence location.

Q: Do I need to stain the fence?

A: Yes, all fence styles will need to be stained or painted. To obtain the pre-approved stain/paint colors selected by the ACC, please go to the website of www.dsirealestate.com and follow these instructions:

Hover over the "HOA & Condo" tab and select "Architectural Control". Click on **Neighborhoods & CCR's** within the Maroon options box.

Find your neighborhood and click on the Fence Paint and Color PDF - The colors in the color chart have been approved by the ACC for your use on your fence/deck. The fence is required to be stained or painted. There is no color chart for the Grandview Commons and Smith's Crossing neighborhoods. Grandview Commons and Smith's Crossing are subject to their neighborhood Fencing Guidelines in which the fence must be painted or stained the lighter color of your house trim or siding. Please email acc@dsirealestate.com for a copy of the guidelines if needed.

Q: Can I put up a pool?

A: No above ground pools are permitted, however, in ground pools are allowed with prior ACC approval.

Q: Can I have a trampoline in my yard?

A: Trampolines are not permanent structures and are allowed without needing ACC approval.

Q: What is not allowed in a Veridian Neighborhood?

A: The following is not allowed in any Veridian neighborhood:

Above ground pools	Basketball hoops attached to the home
Chickens	Clothes lines
Sheds/outbuildings	Vehicles/trailers/boats/motorcycles in stored in driveway

Q: Who should I contact if I feel there is a violation in my neighborhood?

A: Contact DSI Real Estate at (608) 226-3060 related to boats/trailers not properly stored inside the garage, work vehicle in driveway, garbage bins left out for extended amount of time, items piled outside of house, lawns not mowed on regular basis.

Contact ACC at acc@dsirealestate.com or leave a voice message at (608) 226-3073 related to landscaping (if amount of points are not met), unapproved fences - style/height/color, satellite dish not properly installed.

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Q: What if my neighborhood is not found on the DSI Real Estate or Veridian's website?

A: Your neighborhood may no longer be managed by DSI Real Estate or Veridian. This could mean the HOA and ACC were turned over to an elected board in your neighborhood. You can contact the ACC at acc@dsirealestate.com, leave a voice message at (608) 226-3073, or click the **Conveyed Neighborhoods** option in the Maroonbox under Condo & HOA — Architectural Control.

Q: When will architectural control be turned over to the neighborhood?

A: When the neighborhood is 100% complete and the last house is sold. The Homeowners Association management company (DSI Real Estate) will contact the HOA Board to solicit volunteers to participate on the ACC.

Q: How do I get approval if my neighborhood has been turned over to the Homeowner's Association?

A: You will need to contact a member of your Homeowner's Association or neighborhood ACC. Contact information is located under the **Conveyed Neighborhoods** Tab under Condo & HOA — Architectural Control.

Q: Who do I contact if I need to replace my mailbox or mailbox post if it is damaged or needs replacement?

A: ALL neighborhoods except Meadow Crossing:

	Contact Auburn Ridge at (866) 473-4925
Mailbox Post:	Diamond Vogel Paint (608) 222-7722
Mailbox Post Paint:	Latex Stain BT-1504 Color MTM Beige 255 VZ 2039
	Purchase off-the-shelf at Menards or Farm & Fleet.
Mailbox:	Gibraltar Industries Elite Steel Mailbox Model E1100G00 Hartford Green Color

Meadow Crossing:

Mailbox Post, Mailbox and Door Panel:	Contact White Hall Products at mbtaylor@whitehallproducts.com or by phone at (231) 981-3610.
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Meadow Crossing II:

Mailbox Post:	Contact Auburn Ridge at (866) 473-4925
Mailbox Post Paint:	Diamond Vogel Paint (608) 222-7722 Latex Stain BT-1504 Color MTM Beige 255 VZ 2039
Mailbox:	Purchase off-the-shelf at Menards or Farm & Fleet. Gibraltar Industries Elite Steel Mailbox Model E1100G00 Hartford Green Color

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If you do not know if you are in Meadow Crossing or the Meadow Crossing II, please see attached diagram on the following page:

Q: Additional Questions?

A: Contact the ACC at acc@dsirealestate.com or leave a voice message at (608) 226-3073. We strive to respond within 24 hours.

Meadow Crossing - Mailbox/Post

Meadow Crossing I



Meadow Crossing II